



Weill Cornell Medicine

Hearing & Speech Center

Hearing Device Connectivity Support Hotlines

We suggest taking advantage of these dedicated patient support hotlines for your smart phone/hearing device connectivity needs. Such questions they can assist with are pairing, App function/use, and general device troubleshooting. If you need additional support please reach out to our hearing instrument specialist Amanda at arg4003@med.cornell.edu or your dispensing audiologist by phone or e-mail.

Manufacturer	Phone Number/ E-Mail	Hours of Operation
<i>Advanced Bionics</i>	1 (661) 362-1676 CustomerService@AdvancedBionics.com	7am-7pm
<i>Cochlear</i>	1 (800)483-3123 Customer@cochlear.com	8am-8pm / 10am-2pm Saturday
<i>Med-El</i>	1 (888) 633-3524 customerservice@medel.com	8am-8pm
<i>Oticon</i> <i>Oticon Medical</i>	1 (855) 400-9766 1 (888) 277-8014	8am- 7pm
<i>Phonak</i>	1 (800) 679-4871	9am-6pm
<i>ReSound</i>	1 (888) 735-4327	8am-7pm
<i>Signia</i>	1 (800) 350-6093	7am-7pm
<i>Starkey</i>	1 (800) 721-3573	9am-6pm
<i>Unitron</i>	1 (866) 230-0115	9am-6pm
<i>Widex</i>	1 (844) 497-8844	9am-5pm